



Disruptive Trends in Facility & Energy Management

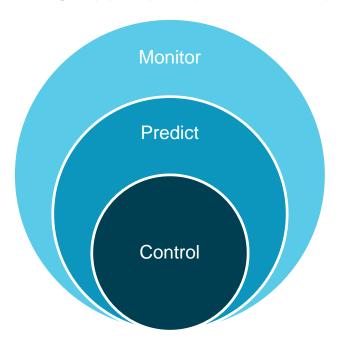
Mike Parks

Senior Vice President

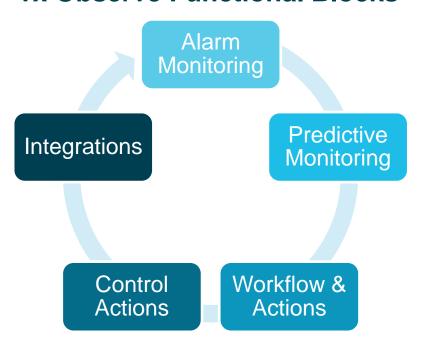
IoT Strategy @ Accruent

VX OBSERVE Internet of Things Platform Pillars

vx Observe Platform Pillars



vx Observe Functional Blocks



Predict

Preven

Restrict

Comply >

Control

I am a Thief Of Knowledge and Information



"I am a thief of knowledge, and in a survival way, I had to solve all the problems around me."



Disruption:

A disruptive innovation is an innovation that creates a new market and value network. It eventually disrupts an existing market and value network, displacing established market leading firms, products and alliances.







The rule of 10X

Ten times faster

Ten times cheaper

Ten times smaller...etc.

2011 2012 2013 2014 2017 2020 2025



















- Mobile devices are changing the way we work and live
- Ubiquitous connectivity will enable data from all assets and systems
- ➤ The need to mine and understand "Big Data" is not going away
- ➤ The impact of dramatic changes to the workforce



Mobile Devices Will Change the Way We Work





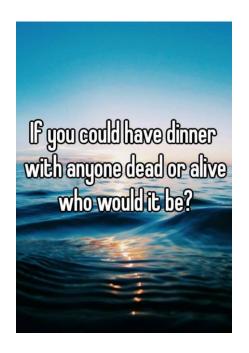
Mobile Devices Will Change the Way We Work

- Albert C. Sundberg
- -1921 2006
- Pancreatic Cancer
- iPhone release June 29th, 2007
- Disruption?





What If?







Sadly



Perhaps More So...





The Desire To Go Mobile Is Not New









SHAPE

DRIVE MANAGE CONTROL

Decades

Years

Quarters

Months

Weeks

Days

Hours

Minutes

Seconds





SHAPE

DRIVE

MANAGE CONTROL

Decades

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Weeks

Days

Hours

Minutes

Seconds





Mobile Devices Are Changing the Way We Live

Together, but alone

Too soon?

A shrinking world





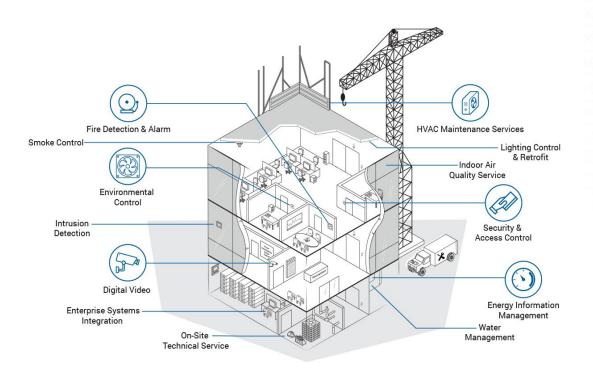






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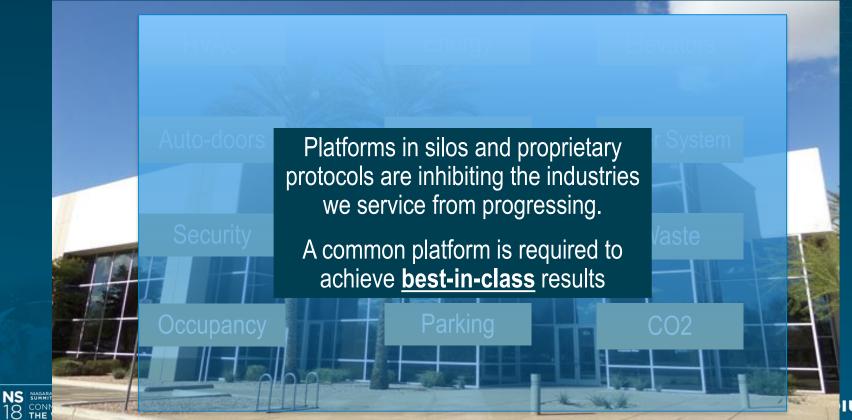
Ubiquitous Connectivity Will Make Our Lives Easier



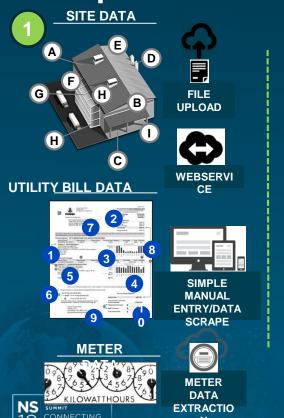


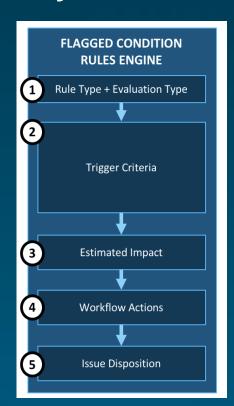


Ubiquitous Connectivity Will Make Our Lives Easier

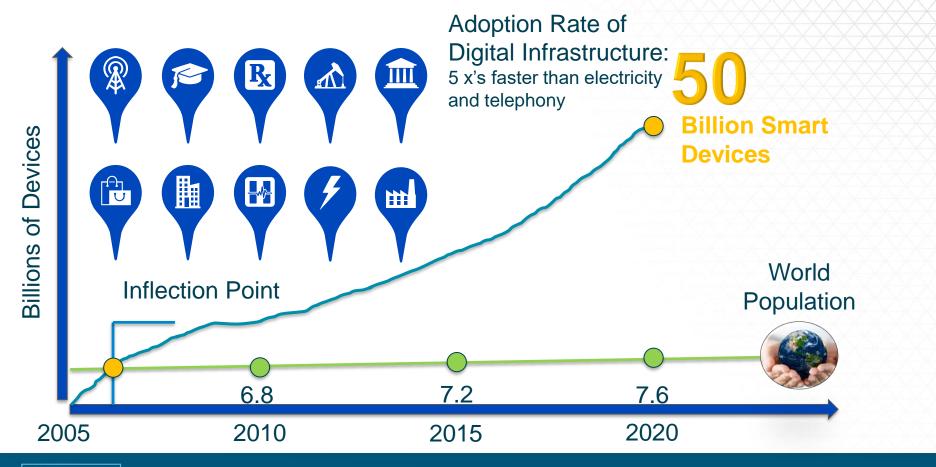


Ubiquitous Connectivity Will Make Our Lives Easier

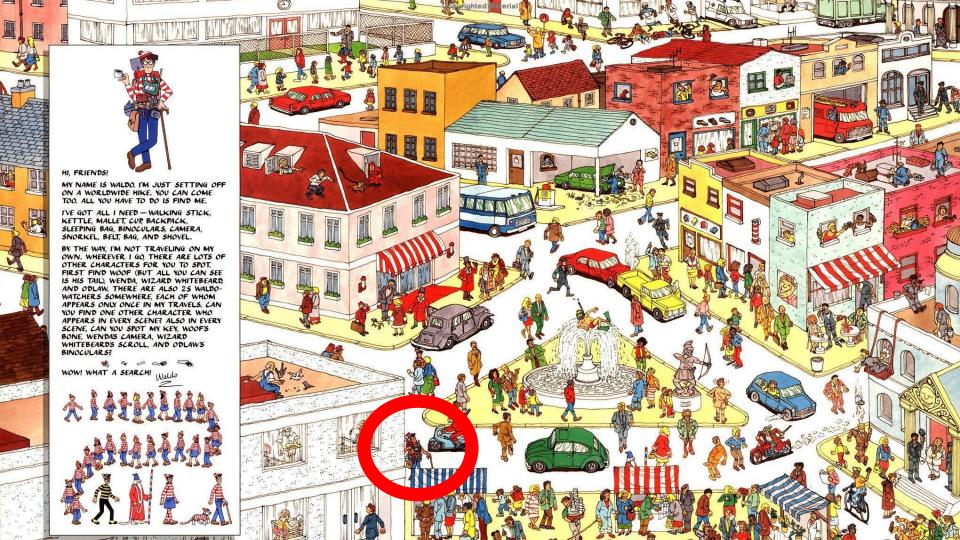












Practical Applications For Connected Things









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Understanding Big Data

C-Level Execs Value Data, Have No Idea What to Do With It

Almost all C-suite executives at large enterprises believe data and analytics are important to their business, but most are struggling to become data-driven businesses. More than half say they don't even know what data to collect?

Thor Olavsrud - CIO



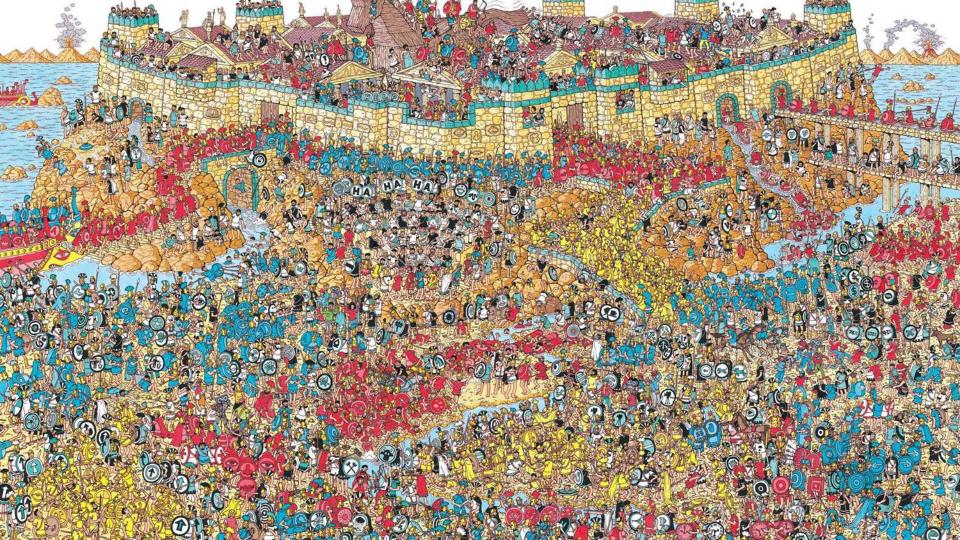


The need to mine and understand "Big Data"











Making Big Data Small

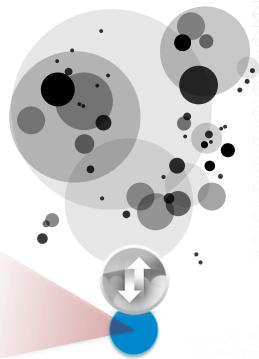
Business Challenge:

then present targeted, actionable data that is meaningful to the end user



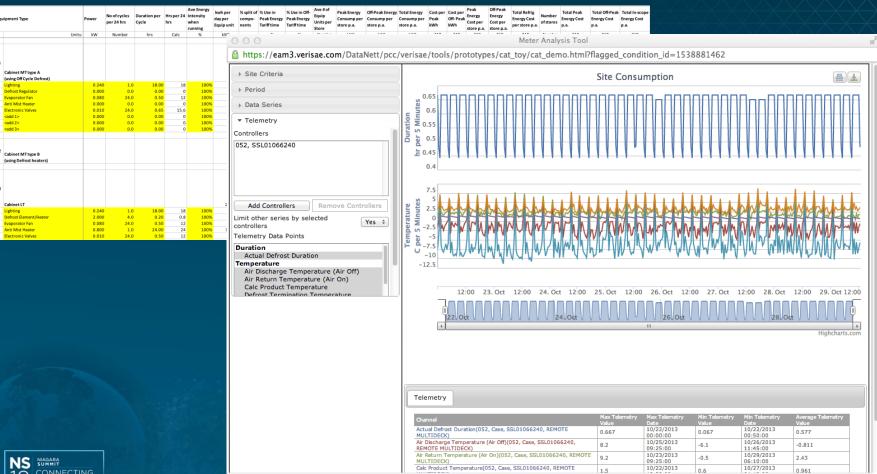
"Personalized Data"











0.961



Data Ownership is a Challenge





Data Ownership is a Challenge

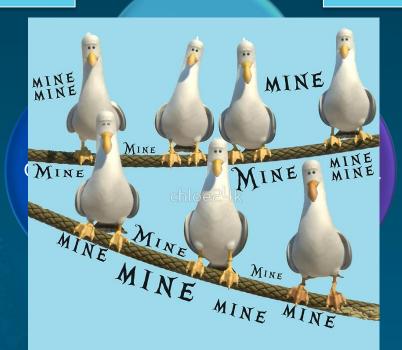
Controller

Equipment

Tenant

Landlord





Contractor

Software Provider





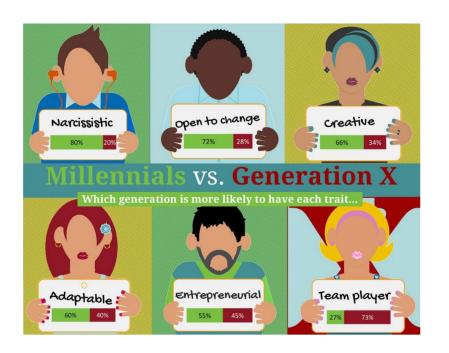
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Dramatic changes to the workforce





Millennials and the Workplace



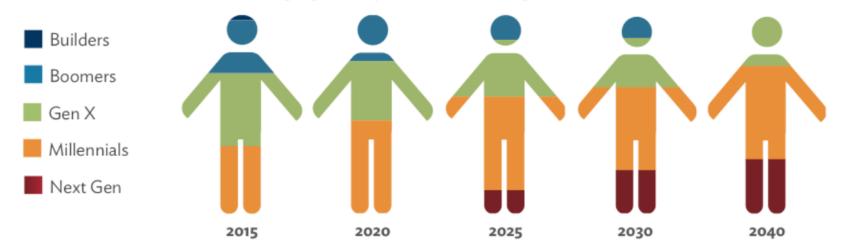




Millennials Are The Workforce of Today

World Population by Generation

Worldwide and in the U.S., Millennials are the largest generation yet - some 2.3 billion strong. (U.S. Census Bureau)





A New Way of Working

Data Scientist:

Someone who makes value out of data. ... Data Scientist duties typically include creating various Machine Learning-based tools or processes within the company, such as recommendation engines or automated lead scoring systems. People within this role should also be able to perform statistical analysis.







267,600

The Shortage of Skilled Trades Workers in the U.S.

An Examination of this Severe & Growing Crisis



Only 6% of students consider a career in the trades

FIGURE 1:

20%

job growth in PHCE industry over the next 10 years.

Department of Labor www.onetonline.org

anticipated in the indu

58

average age of an electrician in Boston.

Workforce Investment Center Salem, Massachusetts

diff

60%

turnover of employees in the next ten years.

Department of Labor www.onetonline.org

estimated i of retireme

- RIDGID Survey, 2009
- 2 Fleming, K (2013), Success in the New Economy: http://www.telpses.com
- 3 Manpower Group (2014), 2014 Talent Shortage Survey.

The "College for All" Rhetoric

66% of high school students enroll in higher education, but only 33% of future jobs will require a 4-year+ degree²



1:2:7 True Ratio of Jobs in Our Economy²











requiring a one year certificate or two year degree

Difficulty Filling Jobs

The Alarming Shortage Figures

In 2014, ManpowerGroup spoke to over 37,000 employers in 42 countries to look at the extent to which they are having difficulty finding the right talent and what jobs are most difficult to fill.3

Top 3 Jobs Employers Having Difficulty Filling

Engineers



2018











2020

54% of those experience a medium-to-high impact on

their ability to meet the needs of clients

208,730

2022

323,800

115,070

About Us!

Our Explore the Trades program provides employment prospects for young people ages 15 to 25 in the PHCE industry.



Our Troops to Trades program offers career placement, training and grants for military veterans who are looking for a career in the PHCE industry.



2012 2014 2016

≫0

The Evolution of Service Models

1980 2018

Uber of Service Future State

Expanded Customer Outcomes Optimized Assets & Operations

Use data and analytics to

Service requirements + R.E. and AOV = optimal value and scheduling

Contractual "CSAs"

Share risk, reducing the total cost of ownership

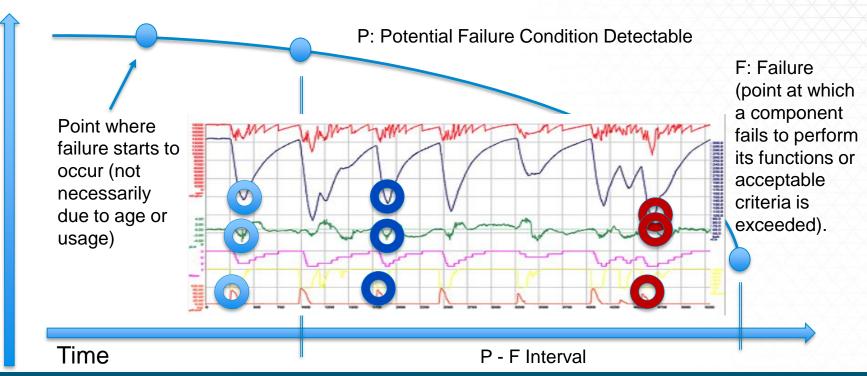
Transactional Break/Fix

Sell repairs and parts

provide decision support services

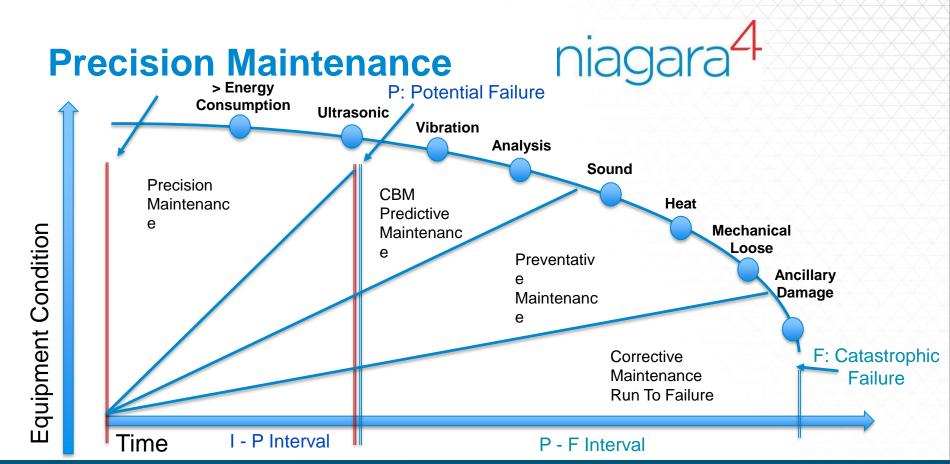


Types of Equipment Failure Niagara





Equipment Condition





\$10 to repair

\$10 to prevent \$1 to predict