

A large, complex glass and steel skylight structure, likely part of a modern building's interior or a transit station. The structure features a grid of steel beams supporting a series of glass panels. A prominent red overlay covers the upper portion of the image, containing white text. The background shows a clear blue sky through the glass panels.

Niagara AX EOL

January 2020

AX End of Life

Our Goals:

- Clear communication
- Comprehensive policies that do not require exceptions
- Smooth transition for our customers
- End of support for Niagara AX that frees-up resources for other development



Q1 2020

- Last 3.8 update for Legacy JACE platforms.



Q2 2020

- Announce last time buy for AX Supervisor Models effective Oct. 1, 2020
- Roll-out Supervisor Model Migrator
- Migrate AX Workbench Models
- Opportunity to stock AX software options and parts.



July 1, 2021

- Legacy JACE replacements no longer sold.
- AX downgrade options no longer sold.
- AX license options no longer sold.
- License move or replacement available only with active SMA.
- No further distribution of AX software by Tridium or Niagara partners.



July 1, 2023

- Move or replace licenses for AX Supervisors and AX JACEs is no longer supported.
- AX Supervisor model migration ends.
- End of AX Licensing

Niagara AX End-of-Life Timeline

Niagara Trade-up Program

20% discount on JACE 8000, including station pack and initial SMA when replacing legacy AX hardware.

Additional 10% discount when replacing AX platforms purchased on or after January 1, 2017 for a total 30% discount. NC-8005 and NC-8010 (bundled or unbundled) are excluded from 30% discount offer.

Active through December 15th, 2020

Several additional initiatives* are also available to help you update your systems:

- Edge 10 + IO-R-34: Upgrade to IP Controllers
- Legacy JACE with NDIO/NRIO Trade-Up Program
- Get Connected! Discount on large device packs for Supervisor
- Security JACE Trade-Up Program



AX Supervisor and Workbench Model Migration

AX Supervisors

- Requires active SMA
- Migrated to equivalent N4 model which allows purchase of N4 options
- All standard drivers supplied by Tridium and supported on N4 will be migrated.
- 3rd party drivers not supplied by Tridium need to be licensed through the supplier.

AX Workbench

- Requires active license
- Migrated to equivalent N4 model
- AX option switch enabled

Active through June 30, 2023



Scenarios

Post July 1, 2021

HELP! I Need a New JACE!

I am a customer that is still running on the AX platform.

My system consists of:

- (1) S-AX-100
- (75) JACE 600E

I don't have a current SMA on anything in my system.

I need my system restored ASAP!!!

What are my options?

Option 1:

Upgrade your supervisor to N4 and purchase a JACE 8000 to replace the failed JACE 600E. Migrate the station from the failed JACE to N4

Purchase:

- SUP-100-SMA-1YR
- JACE-8000
- NC-8100
- SMA-8100-1YR-INIT

SMA's for AX Supervisors are available through June 30, 2023.

Option 2:

You have JACE-8000-AX parts in your software stock (Purchased prior to July 1st 2021).

Purchase:

- JACE-8000
- NC-8100
- SMA-8100-1YR-INIT

Add the JACE-8000-AX option to your JACE license to downgrade it.

HELP! I need to add a Modbus meter!

I am a customer that is still running on the AX platform.

My system consists of:

- (1) S-AX-100
- (75) JACE 600E

I need to add 1 meter to a JACE in one of my buildings and I need to add a Modbus driver.

I need this done as quickly and inexpensively as possible.

What are my options?

Option 1:

You have a Modbus driver in your software stock. You can add that driver to one of your JACEs.

Option 2:

Upgrade your supervisor to N4 and purchase a JACE 8000.

Purchase:

- SUP-100-SMA-1YR
- JACE-8005
- NC-8005
- SMA-8005-1YR-INIT

SMA for AX Supervisors are available through June 30, 2023.

Help! No N4 driver is available!

I am a customer that is still running on the AX platform.

My system consists of:

- (1) S-AX-100
- (75) JACE 600E

In order to add to my system, I need to upgrade my supervisor to N4. I have a driver running on my supervisor that is not available on N4.

Option 1:

Leave the existing supervisor running at AX with your driver installed, and purchase a second supervisor running on N4 for the rest of your system. You can pass information from the AX supervisor to the N4 supervisor via Niagara.

Option 2:

Contact Tridium Professional Services or the Vendor of your driver and request a quote to get the driver migrated to the N4 platform.

Help! I'm using Niagara AX Analytics!

I am a customer that is still running on the AX platform.

My system consists of:

- (1) S-AX-100
- (75) JACE 600E

I'm using Niagara AX Analytics.
How do I migrate to N4?

Option 1:

Niagara AX Analytics is a completely different product than Niagara N4 Analytics.

There is no way to migrate the algorithms from AX to N4, because the mechanism for acquiring data is completely different in N4.

You'll need to re-define your analytic functions. Your point licenses will be transferred with a Supervisor model migration.

Help! I need to move my WB License

I am a system integrator that needs to service AX customers. My AX workbench PC has failed.

Option 1: Tridium has migrated all Workbenches to the new N4 models and left the AX option switch activated.

Call your supplier and have the license replaced.

Help! It's 2024 and I want to upgrade.

I am a customer that is still running on the AX platform.

My system consists of:

- (1) S-AX-100
- (75) JACE 600E

It is now 2024 and I want to upgrade my system.

Option 1:

AX licenses are no longer available. You can purchase a new Supervisor and leave your JACEs running on Niagara AX.

Purchase:

- SUP-100
- SUP-100-SMA-INIT

Option 2:

Replace your entire system.

Purchase:

- SUP-100
- SUP-100-SMA-INIT
- (75) JACE-8000
- (75) NC-8100
- (75) SMA-8100-1YR-INIT

Thank you