

Niagara Enterprise Security

Frequently Asked Questions

Q: What is the base Niagara platform for version 2.3 of Niagara Enterprise Security?

A: Niagara AX 3.8u1 is the base platform for Niagara Enterprise Security 2.3.

Q: Is Niagara Enterprise Security compatible with Niagara 4?

A: The Niagara Security JACE® will work with a Niagara 4 Supervisor in the same way as other JACEs that are running Niagara AX 3.8. However, if your application requires a Niagara Enterprise Security Supervisor to manage multiple Niagara Security JACEs or support Integrated Photo ID functionality, the Supervisor will need to be at the current supported build for Niagara Enterprise Security.

Q: Are there any changes in licensing for Niagara Enterprise Security 2.3?

A: Licensing remains essentially the same and will follow the Niagara AX model. There are several minor differences. Niagara Enterprise Security small building servers will no longer be limited to 64 card readers. Users are now able to license the full reader capacity allowed for all JACEs connected to the Supervisor. Tridium has introduced three new Niagara Enterprise Security Supervisor parts that include both the BAS and Security functionality. This will simplify the ordering process for, and reduce the cost of, integrated Supervisors.

Q: What are the new features in version 2.3 of Niagara Enterprise Security?

A: Most of the new features and enhancements will not be obvious to end users. Tridium has updated the product to support the latest Windows versions, databases, browsers and HID Asure ID® software, and has applied AES 256-bit encryption to critical information. Niagara Enterprise Security now supports standard Niagara AX 3.8u1 features, such as secure FOX connections, mobility support and Java Web Start. Niagara Enterprise Security stations will now default to the most secure mode of cyber security.

Q: How long will Tridium support Niagara Enterprise Security 2.2?

A: Tridium will be migrating all Niagara Enterprise Security 2.2 licenses to 2.3 as a maintenance update. Tridium will not be enhancing or patching Niagara Enterprise Security 2.2. Niagara Enterprise Security 2.3 updated licenses will be available on the Niagara licensing server May 5, 2016. Current customers running versions earlier than Niagara Enterprise Security 2.2 and Niagara AX 3.6 may purchase an upgrade as described on the current price list. Tridium will not patch or revise any version of Niagara Enterprise Security earlier than version 2.3.

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Q: Will the Niagara Security JACE 2 be supported by Niagara Enterprise Security 2.3?

A: No, it will not. In 2014, Tridium announced the Niagara Security JACE 2 would no longer be supported. At that time, Tridium offered an exchange program, which ended December 31, 2015. The Niagara Security JACE 2 does not have the necessary resources to run the Niagara Enterprise Security 2.3 application and Niagara AX 3.8.

Q: How do I download Niagara Enterprise Security 2.3?

A: Tridium OEMs will offer Niagara Enterprise Security 2.3 to customers after the product is released in the spring of 2016. Please contact your Niagara partner for details on downloading the product.

Q: My license is at Niagara AX 3.8, but my Niagara Enterprise Security 2.2 system is running on Niagara AX 3.6. Will this create a problem?

A: No, Niagara Enterprise Security 2.2 will work with a Niagara AX 3.8 license. You will be able to install the Niagara Enterprise Security 2.3 build when it is released without updating your license.